

Respectful Language



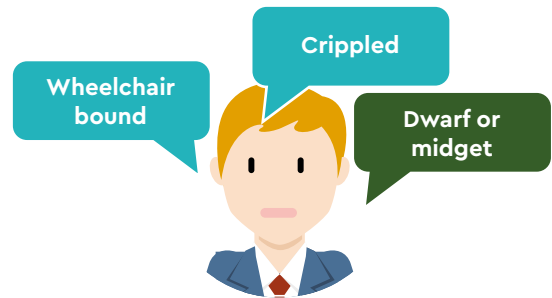
Referring to people with disability in respectful and sensitive terms is extremely important. Using certain outdated phrases can easily make a person with disability feel isolated and degraded. Please be mindful when referring to people with disability and accessible vehicles etc., that the words you use have a direct correlation with how people are made to feel about themselves. Make sure you place the person first, and their disability second:

When referring to a person:

Say:



Don't say:



Say:



Don't say:



When referring to accessibility:

Say:



Don't say:

