



CITY of PERTH

ACCESS MAPS

EDITION 7, JUNE 2013



This map has been produced by the City of Perth with assistance from a reference group of people with disabilities.

The information in this map is correct to the best of knowledge of the producers at the time of printing.

However, as access requirements vary from individual to individual, no guarantees of accessibility are given or implied.

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Introduction

The City of Perth is the hub of Western Australia that offers a fantastic mix of art, history, shopping, music, dance and food. We support a city in which people of all ages and abilities can live, work, shop, do business and recreate.

This map provides information that will assist you to enjoy the city. More detailed access information on specific places can be found at **www.accesswa.com.au**

This publication is available in alternative formats on request by telephoning 9461 3136.

You're Welcome WA

You're Welcome WA is an online guide to accessible places. The site includes 260 reports for Perth with detailed access information on hotels, restaurants, bars, shops, cultural facilities, car parks and toilets.

www.accesswa.com.au

Interpreter Services

Deaf Interpreting Service

Sign Language Communications	1300 123 752
TTY	(08) 9441 2655
Emergency (after hours) (voice or SMS)	(04) 1001 7540

TTY Relay Service

National Relay Service – Voice/Hearing

Impaired TTY/modem 24hrs	133 677
Speak and Listen 24hrs	1300 555 727

TTY Payphones (map ref)

Perth Railway Station (main entrance Wellington Street)	N5
Perth Central TAFE (main entrance off Francis Street)	M3
State Library	M3
Royal Perth Hospital (197 Wellington St– A Block)	R5

Language Interpreter Service

Translating and Interpreter Service (24 hours)	131 450
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Alternative Formats for the Blind

Convert text documents into audio or Braille

WA Association for the Blind	(08) 9311 8202
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Wheelchair Services

Central City Hire (map ref)

For short-term hire of wheelchairs and scooters contact:

Citiplace Community Centre (M9) (08) 9325 3688
(see page 30-31 for more information)

Citiplace Rest Centre (M9) (08) 9461 3554
Wheelchair only
(see page 30-31 for more information)

Harbour Town Shopping Centre (F6) (08) 9321 2282
(24hrs notice advisable)

Hire and Purchase

For manual and power wheelchairs, scooters, hoists and information on vehicles suitable for wheelchair transport contact:

Australian Red Cross (08) 9225 8888
Independent Living Centre 1300 855 886

Emergency Repair

For free emergency power wheelchair repair contact the RAC. Wheelchairs must be registered before using the breakdown service, please note you will need to quote the serial number of your wheelchair.

RAC 13 17 03
Breakdown Service 13 11 11
TTY (08) 9303 8470

Transport

Transperth Bus, Train and Ferry Information

Information & comments	13 62 13
TTY	133 677
Timetables in large format	13 62 13
Timetables in Braille	(08) 9311 8202

Transperth Journey Planner and passenger information, timetables, station access maps (for people with disabilities)
www.transperth.wa.gov.au

SmartRider cards can be purchased from participating newsagencies or major train and bus stations in the CBD. SmartRider is an electronic prepaid ticketing system using a tag on/ tag off approach that deducts the fare from the stored value on the card.

Buses

CAT buses provide a free, frequent and wheelchair accessible bus service in the city, operating on red, yellow and blue routes (Map 1). A green route is scheduled to commence in July 2013.

Free Transit Zone

The Free Transit Zone (FTZ) allows travel on all trains and buses within the City of Perth boundaries, without paying a fare. Train users will require a SmartRider to tag on and off.

Trains

Transperth staff are available to assist wheelchair users to access metro trains, please note one hour notice is required.

Phone for assistance 1800 800 022

TTY 133 677

For information on regional trains contact:

Transwa 1300 662 205

For information on interstate trains contact:

Great Southern Railways 13 21 47

Ferry

The Shelley Taylor-Smith ferry accommodates wheelchairs and scooters, sailing between Barrack Street Jetty and Mends Street Jetty (South Perth).

Contact Transperth for information 13 62 13

Taxis

For wheelchair accessible Multi Purpose Taxis (MPT), it is advisable to book in advance.

MPT – Black & White 13 10 08

Easy Access – Swan Taxis (08) 9422 2240

Accessible Car Hire

Modified accessible car hire (2-3 days notice is required).

Omnibus (Canning Vale) (08) 9256 3211

Hertz (hand controls only) (08) 9321 7777

Parking

City of Perth Real Time Parking Information

Parking bay availability is available in “real-time” on the City of Perth parking web site and parking app. Other information includes, rates, locations and opening hours. The City of Perth Parking App is available for Android and iPhone devices.

On-Street Parking

The City of Perth Provides 15 minute (¼P) ACROD pick-up and set-down bays, identifiable by blue lines and clearly signed using the international symbol of access.

In non-ticketed parking areas ACROD permit holders are able to park for twice the time specified on the parking sign. For example, if the sign indicates one hour parking (1P) permit holders are allowed to park for two hours at no cost. The ACROD permit must be displayed.

In ticketed parking areas, the ACROD permit holder may park for twice the time paid for, up to a maximum of twice the time specified for that bay. i.e. in a bay marked 1 hour the permit holder may pay for 1 hour and park for two hours. These concessions do not apply to taxi zones, clearways, bus zones etc.

For on-street parking information contact City of Perth on (08) 9461 3888 or visit www.perth.wa.gov.au/visiting

City of Perth Car Parks

City of Perth car parks provide up to two hours free parking for valid ACROD permit holders.

In car parks with Pay and Display ticket machines, permit holders must purchase a ticket and display it on the dashboard. This ticket will remain valid for a further two hours after the expiry time has lapsed.

When parking in a multi-storey car park and issued with a token/ticket at the entry boomgate, permit holders can redeem their free parking by visiting the Customer Service Office prior to exiting the car park. The Customer Service Officer will need to sight the permit and collect any monies owing for parking in excess of the two free hours the permit holder is entitled to. If the car park is not attended, the permit holder can obtain a refund for the free two hours by sending their receipt and a legible copy of their permit to Council House, GPO Box C120, Perth, WA 6839.

ACROD Permit holders parking in unreserved bays still receive concessions if their permit is displayed. Accessible bays are marked with blue diagonal lines and displaying the international access symbol.

International and Inter-state disabled parking permits are valid in WA for up to 3 months from arrival. For a longer stay a WA ACROD permit must be obtained, contact:

National Disability Services (NDS)

(08) 9242 5544

www.nds.org.au

TTY

(08) 9443 3107

or visit the website www.app.org.au

City of Perth Car Parks (cont.)

All City of Perth car parks are listed below, including details of the number of ACROD bays, whether the car park is open 24hrs, whether it is multi-storey, open air or undercover and the location of the car park entry.

NOTE:

- * Indicates if the car park has automated token/ticket machines
- # Indicates the availability of accessible toilets (if locked for security – see officer in attendance)

Central City Car Parks (map ref)

No.	24HRS	TYPE	ENTER FROM
His Majesty's (K6) * #			
6	NO	Multi-storey	Murray St
Pier Street (P6) * #			
8	NO	Multi-storey	Pier St
Fire Station (Q6)			
3	YES	Open air	Murray St & Hay St
Council House (O8)			
2	NO	Undercover	St Georges Tce
Elder Street (H6) * #			
11	NO	Multi-storey	Murray St & Elder St

East Perth Car Parks (map ref)

No.	24HRS	TYPE	ENTER FROM
Hay Street East (U6)			
2	YES	Open air	Hay St
Goderich Street (T6)			
2	NO	Multi-storey	Goderich St
Royal Street (T3)			
7	YES	Open air	Royal St & Lime St
Saunders (U3)			
1	YES	Open air	Saunders St
Victoria Gardens (Y2)			
1	YES	Open air	Cnr Royal St & Trafalgar Sq
Regal Place (W3)			
4	NO	Multi-storey	Royal St

Northbridge Car Parks (map ref)

No.	24HRS	TYPE	ENTER FROM
Aberdeen St (K2)			
1	YES	Open air	Aberdeen St & Francis St

No.	24HRS	TYPE	ENTER FROM
Roe Street (L4)			
5	NO	Multi-storey	68 Roe St
State Library (M3)			
8	NO	Multi-storey	Francis St
Cultural Centre (N4)			
4	NO	Multi-storey	Roe St
Citiplace (N5)			
5	YES	Multi-storey	Roe St
James Street (J4)			
1	YES	Open air	James St
Newcastle Street (Q2)			
2	YES	Open air	Newcastle St & Aberdeen St

West Perth Car Parks (map ref)

No.	24HRS	TYPE	ENTER FROM
Wellington Street (D5)			
1	YES	Open air	980 Wellington St
Coolgardie Street (G6)			
2	YES	Open air	Coolgardie St

No.	24HRS	TYPE	ENTER FROM
Mayfair Street (C6)			
4	NO	Multi-storey	Mayfair St
John Oldham Park (I12)			
2	YES	Open air	Mounts Bay Rd

Riverside Car Parks (map ref)

No.	24HRS	TYPE	ENTER FROM
Terrace Road (Q9) *			
4	YES	Open air	Terrace Rd
Queens Gardens (X5)			
8	YES	Open air	Nelson Cr, Hale & Horatio St
Concert Hall (Q8) *			
5	NO	Multi-storey	Terrace Rd
Plain Street (X8)			
1	YES	Open air	Plain St
Point Fraser (Y9)			
6	YES	Open air	Riverside Dr
Convention Centre (K9) *			
23	YES	Undercover	Mounts Bay Rd & Freeway

Public Toilets

Public toilet facilities can be found in a variety of locations across the city including;

- major parks, civic spaces and public buildings;
- rail and bus stations; and
- shops, shopping malls and food halls.

For more information contact

(08) 9461 3228

The National Toilet Map can be viewed at **www.toiletmap.gov.au** or downloaded for free as an iPhone App – National Toilet Map App.

NOTE: All Public toilets listed below include male, female and unisex accessible toilets. Opening hours may change on public holidays.

Supervised Toilets

(map ref)

Citiplace Rest Centre

N5

Concourse Level Perth Railway Station (50c fee).
Accessible facilities include an adult-size change table and hoist.

Citiplace Community Centre

N5

Please note this facility is for individuals aged over 55 years or people with disabilities only.

Roe Street Car Park (open 24hours)

L4

Automated Public Toilets (24 hours) (map ref)

Forrest Place	N6
Aberdeen Street Car Park	K2
Cnr James Street & Milligan Street	J3
State Library Car Park	M3
Harold Boas Gardens	E5

Public Toilets (7am to 8pm)

Queens Gardens	Y6
Victoria Gardens	X2
Wellington Square	T5
Supreme Court Gardens	O9
Langley Park	T9

Other Public Toilets

Elder Street Car Park **H6**

Mon – Fri:	5:30am – midnight
Sat:	7:00am – midnight
Sun:	7:00am – 7:00pm

His Majesty's Car Park **K6**

Mon – Thurs:	6:30 – Midnight
Fri:	6:30am – 1:00am
Sat:	8:00am – 1:00am
Sun:	8:00am – 7:00pm

Other Public Toilets (cont.)

Pier Street Car Park **P6**

Mon – Fri: 6:30 – midnight
Sat: 7:30 – midnight
Sun: 8:00am – 7:00pm

Cultural Centre Car Park (first floor) **N4**

Mon – Sun: 6:30am – Midnight

Cultural Centre Public Toilet **N4**

Concourse Level opposite Art Gallery
Mon – Sun: 6:30am – Midnight

Roe Steet Car Par **L4**

Mon – Thurs: 6.00 – 1.00am
Fri – Sun: 6.00am – Midnight

Transperth Toilets

Esplanade Bus Port **L9**

Mon – Sun: 5:30am – Midnight

Esplanade Train Station **L9**

Sun – Thur: 5:00am – 12:30am
Fri – Sat: 5:00am – 2:30am

Perth Train Station **N5**

Sun – Thur: 5:00am – 12:15am
Fri – Sat: 5:00am – 2:15am

Ferry Terminal (Pier 3) **O10**

Daily: 7:00am – 7:30pm

Legend



Toilets



Toilets: Male, Female and Accessible



TTY Payphone



Telephone



Information



Taxi Stand



Supervised Taxi Stand



Accessible Pick-up/Set Down



Train Station



Bus Station



Ferry Station



City of Perth Parking



Pedestrian Arcade/Walkway/Plaza



Steep Gradients/Slopes



Post Office

GREEN

BLUE

RED

YELLOW

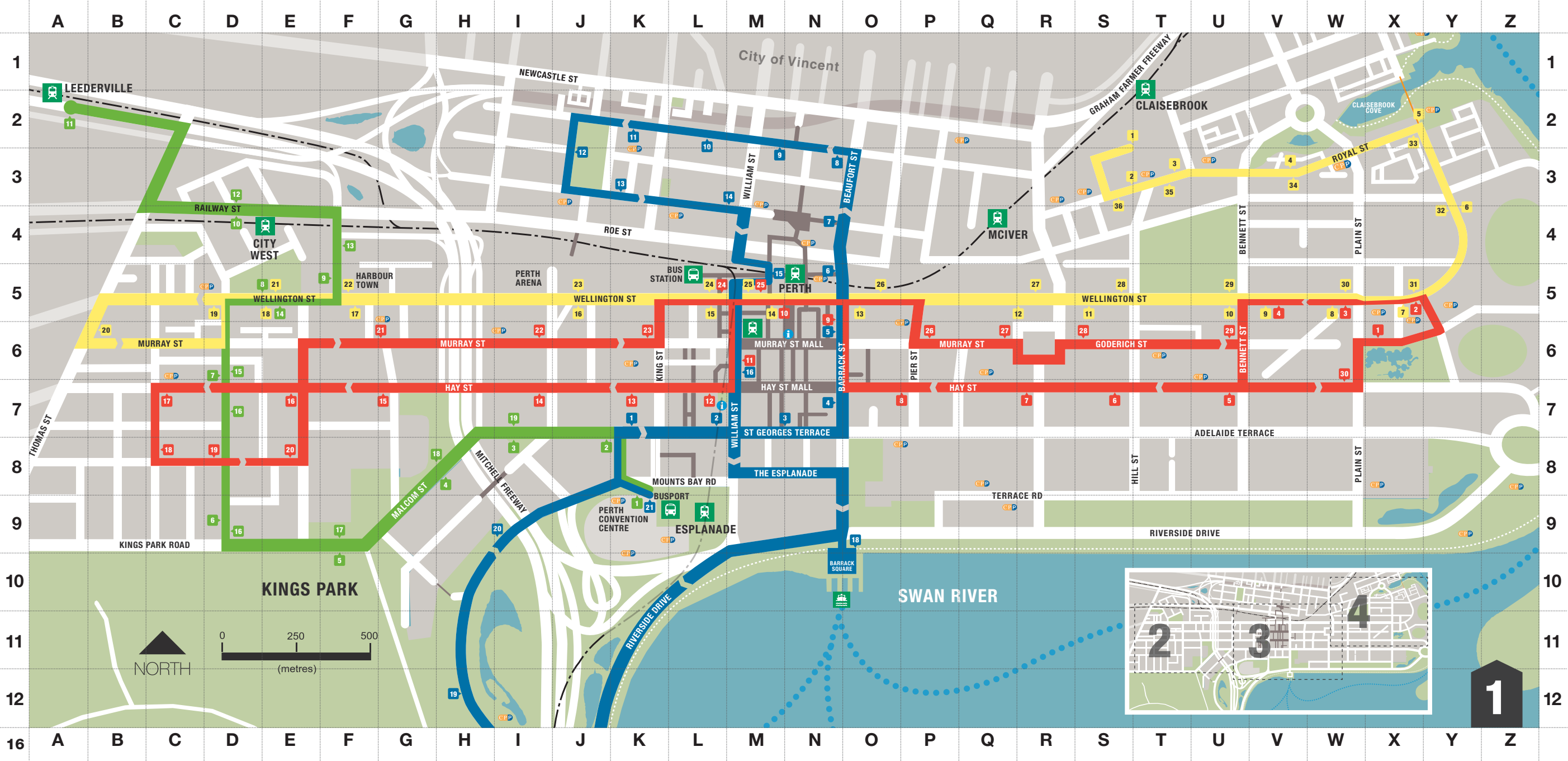
CAT Bus Routes and Stops

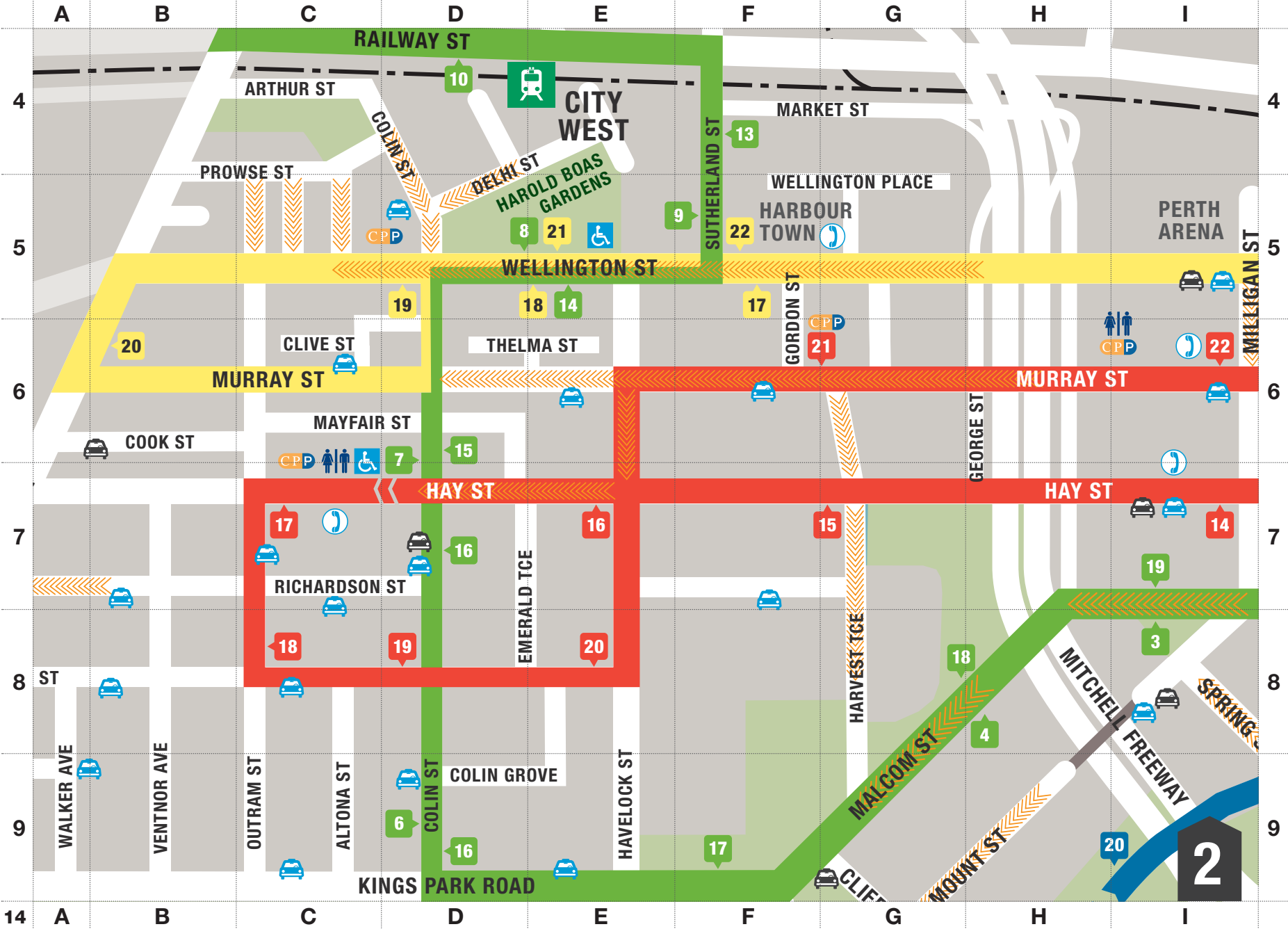
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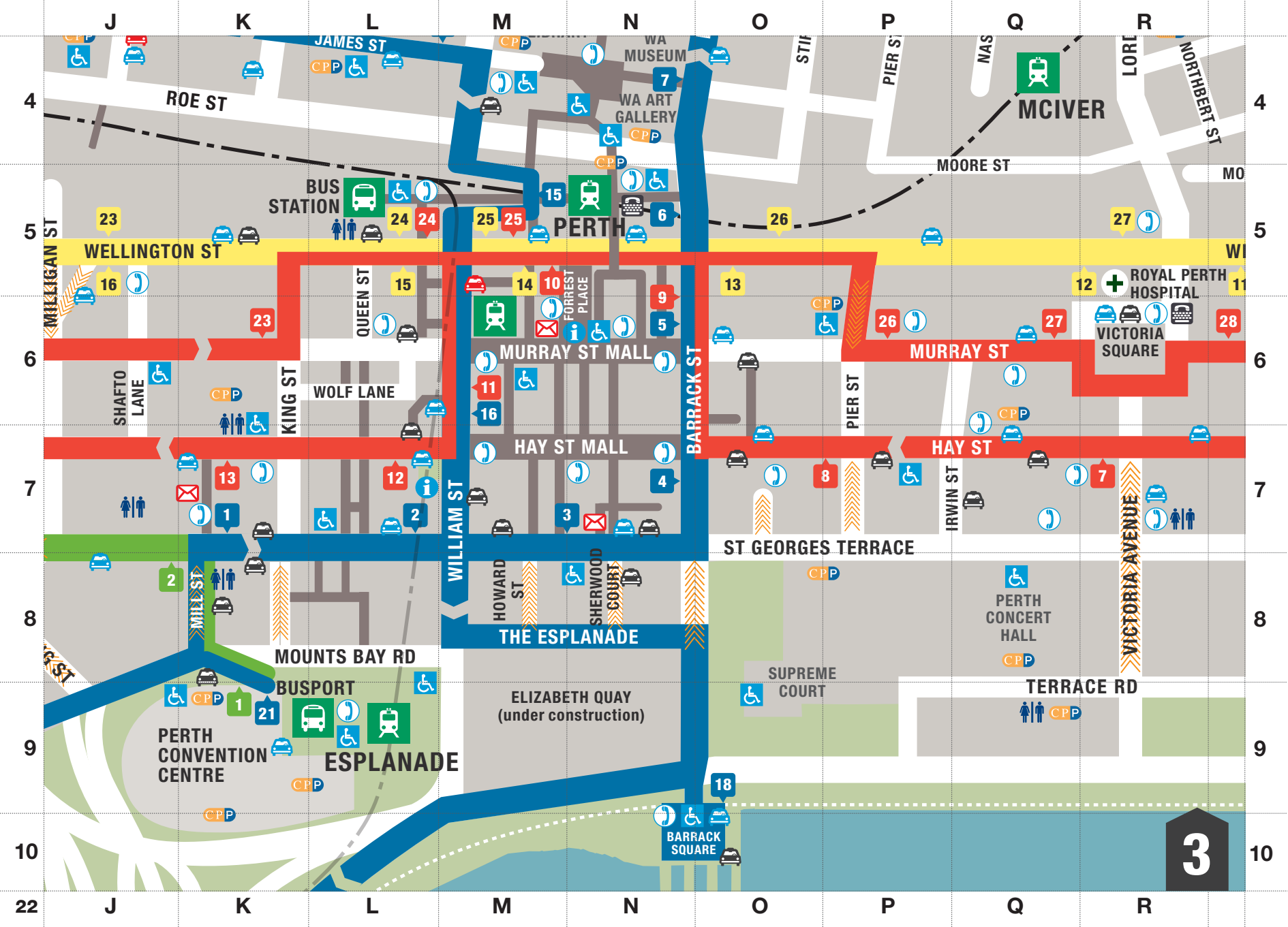
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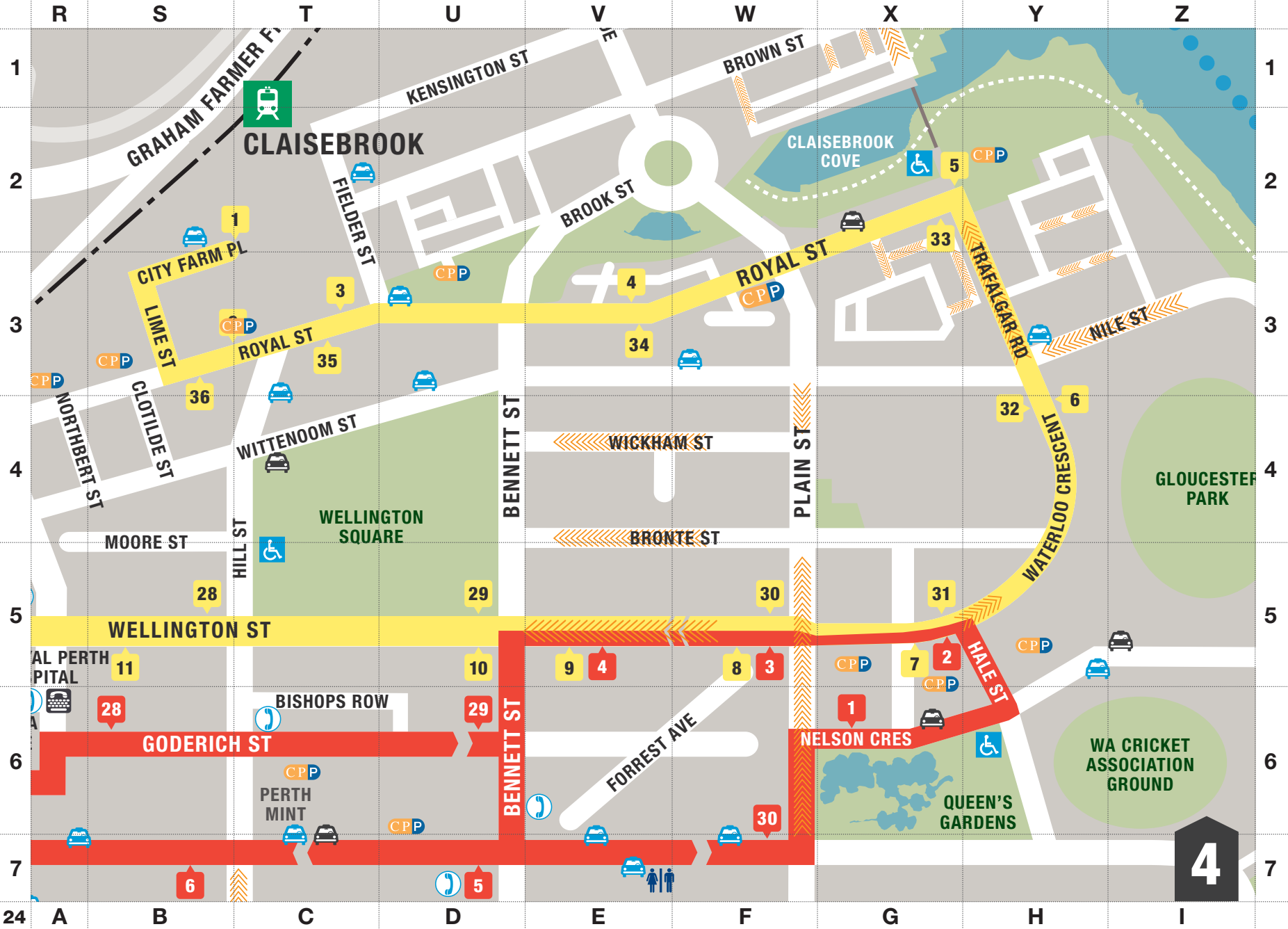
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Easy Access Route

An accessible route for pedestrians moving through the city from Northbridge and Perth Railway Station to St George's Terrace and Busport is detailed below. Please refer to Map 5 for illustration of this route.

1. State Library
2. Art Gallery
3. Perth Railway Station – concourse level
4. Wellington Street pedestrian overpass
5. Forrest Chase walkway
6. Murray Street overpass
7. Carrillon City Arcade – Hay Street Level
8. Hay Street Mall
9. Williams Street
10. St George's Terrace
11. Hartley Poynton Building access route
(lift to Busport. Lift is operating only on weekdays 7:00am – 6:00pm)

Legend



Parent's Room



Telephone



Drinking Fountain



Information



Lifts



Accessible Toilets



Emergency Pole



Accessible set-down



TTY Payphone



Taxi Stands

See legend on page 19 for more detail.



Cinemas & Theatres

Accessible

(map ref)

His Majesty's Theatre	K7
Horizon Planetarium at Scitech	E3
Perth Concert Hall	Q8
Perth Institute of Contemporary Arts	N4
Perth Arena	I5
State Theatre	M4

Accessible with Assistance

Cinema Paradiso (cinemas 1 and 2 only)	K3
Piccadilly (cinema 1 only)	M6
Yirra Yaakin Noongar Theatre	P6
(08) 9202 1966	

Places of Worship

There are number of major churches in the city that are either accessible or accessible with assistance, these are listed below. Please contact others directly for information on accessibility.

Accessible

Anglican	
St George's Cathedral	O7
Lutheran	
St John's	M3

Accessible (cont.)

(map ref)

Roman Catholic

All Saints Chapel

N8

St Mary's Cathedral

R6

Uniting

Trinity

M7

Wesley

L6

Ross Memorial

D6

Accessible with Assistance

Baptist

O3

Perth Baptist

(08) 9328 6507

Church of Christ

O4

(08) 9328 1499

Greek Orthodox

K2

St Constantine and Helen Cathedral

(08) 9328 7452

Uniting

O7

St Andrew's

(08) 9221 1445

(Access from Pier Street at service times).

Malls and Arcades

Murray and Hay Street Malls

Accessible shopping and pedestrian areas providing seating, shade, telephones and accessible drinking fountains and ATM's.

Forrest Place

Accessible large public outdoor area bordered with open air cafes, ample seating and public art.

Arcades

City arcades provide alternative routes across the city and have a large number of specialty stores, most shops are accessible however some have one step and narrow doorways.

Citiplace

(map ref)

Citiplace Community Centre

N5

Upper Level, Perth Railway Station Wellington Street, Perth

Phone: (08) 9461 3550 or (08) 9461 3551

Open: Mon to Fri 8:00am – 4:00pm

The City of Perth Citiplace Community Centre is an accessible central city facility for people aged 55 years and over and for people with disabilities.

Services include:

- Meals
- Refreshments
- Health services
- Hair dressing
- Community conference
- Meeting rooms
- Computer courses
- Games
- Concerts
- Dances

The dining room is equipped with a hearing loop.

Citiplace Rest Centre

(map ref) N5

Upper Level, Perth Railway Station, Wellington Street, Perth

Phone: (08) 9461 3554

Open: Sun to Thur 7:00am–10:00pm
Fri & Sat 7:00am–10:30pm

Services include:

- wheelchair hire on Saturdays & Sundays at \$7 per day;
- adult sized change table and hoist, model Chiltern Invadex Wispa Hoist 200LT IR (Sling not provided);
- locker hire (\$10.00 per day);
- parenting room, shower facilities (\$8.00 all inclusive);
- stroller hire (\$10.00 per day); and
- baby change facilities.

NOTE: The Citiplace Community and Rest Centre require a \$20.00 deposit and identification for stroller, wheelchair and scooter hire.

Visitor Information

(map ref)

iCity Information Kiosk

N6

Murray Street Mall, near Forrest Place

Mon – Thurs 9:30am – 4:30pm

Friday 9:30am – 8:00pm

Saturday 9:30am – 4:30pm

Sunday 11:00am – 3:30pm

Open public holidays

(except Good Friday, Anzac Day and Christmas Day)

The iCity Information Kiosk is staffed by friendly volunteers who have a detailed knowledge of the city. Free walking tours are provided. Call **(08) 9461 3444** or visit **www.cityofperth.wa.gov.au** and check the City Visitors section for a comprehensive guide to all city attractions.

Show me Perth

Visit **www.showmepertth.com.au** for your online guide to the wide range of events, attractions and cultural activities in the City of Perth, including details of the City's year round calendar of free events. A monthly hard copy is also available. **To subscribe email showmepertth.wa.gov.au or call (08) 9461 3132.**

Free WiFi & Internet facilities

Free WiFi is currently available in Murray Street Mall, Forrest Place, Northbridge Piazza and Stirling Gardens, visit **www.cityofperth.wa.gov.au/web/visiting**

Free WiFi & Internet facilities (cont.) (map ref)

Libraries and community centres have internet access for a nominal charge:

City of Perth Library	M6
140 William Street (Level One)	(08) 9461 3500
(booking recommended)	

State Library	N4
Perth Cultural Centre	(08) 9427 3111
(free internet research but no email facilities)	

WA Visitor Centre	M5
55 William Street, Perth WA 6000	(08) 9483 1111

Internet cafes may also be found within the central area.

Other Contacts

Department of Immigration and Citizenship	G5
Ground floor Wellington Central	131 881
836 Wellington Street, West Perth WA 6005	
www.immi.gov.au	

Citizens Advice Bureau	O7
25 Barrack Street, Perth	9221 5711

Women's Information Service	L7
141 St George's Terrace, Perth	(08) 6217 8230

Safety & Security

WA Police, Ambulance and Fire

Emergency Only	000
Text Emergency Call	106
WA Police Enquiries	131 444

City Watch, Perth Police and CCTV

Emergency	(08) 9325 6000
City Watch InfoLine	(08) 9229 2970

Supervised taxi ranks [\(map ref\)](#)

Supervised taxi ranks in Northbridge operate from 11:00pm – 4:00am Friday and Saturday nights at the following locations:

Milligan Street, Northbridge	J4
William Street, Perth	M4
Cnr William and Wellington Streets	



CITY of **PERTH**

27 St Georges Terrace, Perth, Western Australia
GPO Box C120 Perth, Western Australia 6839

Phone +61 9 9461 3333 **Facsimile** +61 8 9461 3083

Email info.city@cityofperth.wa.gov.au

Internet www.cityofperth.wa.gov.au