

# Technology and people with intellectual disability



## **Technology**



Technology means things like

IPad and tablets



Apps



Websites and the internet



#### Technology also means

• Online banking



Phones



• Online meetings like Zoom



• Social media like Facebook

### **What CID wants**



We want it to be easy for people to get information.



We want technology to be easy to use.



We want you to get information in a way you like.

## What things are like now



Technology is one way to find information.



Lots of information is on websites.

Some websites can be hard to use.



Not all people can use phones or the internet.

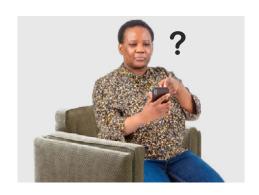


It can cost a lot of money to use a phone or the internet.

This makes it hard to get information.



People have a right to access information.



But the information is not always easy to find.



This means people with intellectual disability can be treated unfairly.

## **Story about Joan**



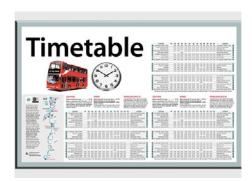
This is a story about why accessible technology is important.



Joan likes to use public transport.



Joan cannot use a smartphone



Joan calls the transport information line.

She asks what time the bus comes.



The government wants to stop the phone service.



This means Joan cannot get the information she needs.



This will make Joan left out.

## What needs to change



There should be face to face options to get information.



There should be an option to get information by phone.



Make a law to make the government have Easy Read information.



Make rules so websites and the internet is accessible for people with intellectual disability.



Talk to people with intellectual disability when technology is being made.



Teach technology students about inclusion.

#### What CID has done



CID has supported people with intellectual disability to give feedback about technology.



CID stopped Transport NSW taking away the phone information service.



CID made guides to help people use online meetings like Zoom.



Made the CID website accessible.



#### **Contact CID**

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